

A Little Peace Of Haven – Booking Terms and Conditions

1. A deposit of 50% of your holiday is required, together with a signed booking form. The person signing the booking form, who must be over 21 years of age, has the authority and responsibility to accept all the conditions on behalf of all the other party members.
2. Payment of the balance of the total cost of the holiday is due one calendar month before the date of commencement of the holiday, or in full at the time of booking if within one month of the holiday. Failure to comply may result in the cancellation of the holiday and forfeiture of the deposit and payment of full cancellation charges.
3. Cancellation will result in the loss of the deposit, and unless the accommodation is re-let, liability for the total cost. Cancellations must be received in writing. Holiday Insurance is very strongly recommended. In the event of cancellation an administration fee of £25 will be charged.
4. A security (inventory) deposit of a separate £100 fee will be required 4 weeks prior to arrival along with the balance of the total cost of the holiday or at time of booking if the holiday is less than a month away. The £100 deposit will be returned to you within 7 days subject to the caravan being left in the condition it was found and with no damages or breakages.
5. The number of persons staying in our Holiday Home should not exceed 8 – this is the maximum occupancy
6. Groups of single sex parties will not be accepted – as per the rules of Rockley Park
7. Behaviour of guests and visitors should not be excessive or rowdy, especially at night. Offensive or illegal behaviour will not be tolerated. You must show consideration to your neighbours. We reserve the right to recover, from the person making the booking, any discretionary compensation payment, or discount we may have to pay to other guests, as a result of your actions, or a member of your party, or of visiting friends.
8. Failure to comply with any of the booking conditions may result in the party(ies) being asked to leave immediately, if in our sole discretion we feel the conditions have been infringed. No refunds will be given in these circumstances.
9. Improvements, maintenance and refurbishment to the park facilities, and its grounds are carried out throughout the year. We will always do our best to ensure guests are not inconvenienced. No compensation will be paid if any of the park facilities are not available as the actions of Haven Rockley Park are not related to A Little Peace Of Haven in any way.
10. Liability: Personal belongings are the responsibility of each member of the party. We accept no liability whatsoever for any accident, loss or damage to your property, unless such loss etc is demonstrable due to our negligence. We cannot be held responsible for the failure of public services (eg. water, gas, electricity etc.) or any disturbance which is beyond our control. In all cases, except personal injury or death, our liability to you for the total of all claims arising out of your holiday with us is limited to the cost of the booking.
11. Cars are parked at the owner's risk.
12. Arrival and departure times: A Little Peace of Haven will be ready for you from 2pm onwards. On departure day, guests must vacate the accommodation by 10 am.

RESERVATION/BOOKING FORM

Please print and return by post or scan and email.

Surname:

First Name(s):

Age (if under 30):

Address:

Postcode:

Tel (day):

Tel (eve):

Email:

Mobile:

Arrival Date:

Departure Date:

Total number of nights required:

Number of adults:

Number of Children: (under 16) Ages of children:

PAYMENTS

Contents/Caravan Security Bond of £100 required for **ALL** bookings (Security bond **FULLY** refundable within 7 days after holiday subject to satisfactory check out)

Please provide your bank details to enable us to make a prompt transfer of the security bond after check out:

Sort code:

Account number:

Booking deposit enclosed for the amount of: £
50% of booking fee OR full payment if booking within 1 calendar month

Payment for your holiday:

We would prefer payment via bank transfer to:
Mrs K A Pritchard
Natwest Bank
Sort code: 54-30-03

Account No – 32875916

If you would like to pay by cheque please send the payment allowing 1 month for the cheque to clear before arrival, if it is a late booking please send the post dated cheque for the final balance for the amount of

£

Please make cheques payable to Mrs K A Pritchard

I/we accept the terms and conditions of this booking with “ A Little Peace Of Haven”

signed:

Date:

Print Name:

**Please Send Payments to:
Kate Pritchard 41 Austin Avenue,
Lilliput, Poole, BH14 8HD
Telephone: 07748 474246/ 01202 701894**